

ISO 9000 REGISTERED AUDITOR/LEAD AUDITOR

Introduction

Under the ISO 9000 (ANSI/ASQ Q9000) Series, the ISO 9000 Lead Auditor training course and examination provide the necessary body of knowledge and skills to cover the requirements for registration, when combined with appropriate documentation of education, experience and auditor practice.

General Description

This intensive, five-day course presents an in-depth analysis of the audit cycle, the ISO 9001:2000 standard and its application. World-class training techniques include state of the art audio-visual presentations, workshops, interactive lectures, quizzes and team-based exercises. Each evening, team-based assignments supplement lecture and text material. Students will learn and develop auditor skills to function as first party, second party and third party auditors. As a Certified Lead Auditor, you can assist your organization in more effective internal audits and supplier audits. Additionally, as a Certified Lead Auditor, your professional background is enhanced leading to better employability with registrars and other auditing and consulting organizations. Participants are expected to pass a two-hour written examination to satisfy the RAB requirements for the training portion of Quality Systems Provisional Auditor, Auditor and Lead Auditor qualifications.

Content Overview

Training Program Overview

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| 1. Quality System Requirements | 6. The Audit Report |
| 2. Quality System Documentation | 7. Post Audit Activities |
| 3. The Quality Audit Cycle | 8. Nine Workshops |
| 4. Planning the Audit | 9. Three Quizzes |
| 5. Audit Activities | 10. Examination |

Schedule

Monday through Wednesday, class duration is from 8:00 a.m. to 7:00 p.m.; Thursday is 8:00 a.m. to 5:00 p.m.; Friday's schedule runs from 8:00a.m. to 12:30 p.m.

Student Materials

ISO 9000 series standards
Comprehensive Reference Text
Student Workbook

This course is presented by Global Quality Institute. It is accredited in the RAB Accreditation Program, and meets the training portion of the requirements for certification of Quality Systems provisional Auditor, Quality Systems Auditors and Quality Systems Lead Auditors.

Date: 4th—8th October 2004

Cost: \$8,000.00 (VAT inclusive)

Don Bowes

Senior Management Consultant

Don Bowes currently serves as a Senior Management Consultant at Global Quality Institute, an organization engaged in providing world class ISO 9001, ISO/TS 16949, ISO 14001 and OHSAS 18001 education, consulting, and software services.

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