



Presents

ISO9001:2008 SENIOR QUALITY MANAGEMENT SYSTEM AUDITOR

Who should attend this course?

- Persons interested in becoming a management representative for their company
- Persons interested in boosting their skill set for their resume
- Persons interested in becoming a professional, certified auditor
- Persons that want to perform supplier audits /external audits
- Persons wanting to know all of the requirements needed to evaluate a complete ISO9001 QMS
- EMS auditors that want to become QMS auditors
- Anyone interested in learning more about ISO9001:2000

About the course:

Registered by the SAATCA. This content is in compliance with the ISO 19011. This course is hosted by Quality Strategies International and has gained the reputation of training the Lead Auditors of most of the international accreditation bodies. Featuring hands on practical experience from the presenter who has gained over 25 years of implementation in manufacturing and service industries. Your South African host is a founder member & past Chairman of the South African Society for Quality as well as a recipient of the Deneys Zeederberg Memorial Award in recognition of an outstanding contribution to the promotion of quality in South Africa.

This course is registered with the North America and Europe Auditor Training and Certification and is recognized internationally. Registered with Service SETA. The comprehensive training material, case studies and the experience of the instructors sets this course as the benchmark in North America and Europe. The learning objective of this workshop is to provide the delegate with an understanding and knowledge of the SANS ISO 9001:2000 QMS standards and how to audit in accordance to ISO 19011. The course includes process flow charts. This is addressed by the following subjects:

Quality Management System ISO 9001:2000	ISO 19011 Guidelines for management system auditing
QMS Introduction	Terms and definitions
The 8 Principles of the ISO 9000 Series	Principles of auditing
The Process Approach and Flowcharting	Managing an audit programme

Principles of Documenting the System	Audit Activities
Quality Management System Requirements	Competence & evaluation of auditors
Management responsibility Requirements	SAATCA
Resource management Requirements	Qualification Criteria and IPC (International Personnel Certification)
Product realization Requirements	Extensive and practical case studies
Measurement, analysis and improvement Requirements	Exam Brief
The Step by Step Problem Solving Process	Exam

Date: **TBD**
\$9,000.00 (VI)

Time: **8:30am – 5:00pm**

Cost:

*About the consultant, **Global MBA, IRCA: A010426, RAB EMS Lead Auditor: 4620108-1309,***

ASQ: CQA, CQM, CQA HACCP

Background and Overview

Sean Victor is the managing director of Victor & Associates Limited, Sean is a management-consultant who has used his strong background in management systems to guide organizations in implementing quality, environment, health & safety, hazard analysis critical control point systems and total business improvement. His career experience has involved management positions in strategic quality management where he has facilitated organizational improvements, resulting in profitable gains, product and service quality enhancements. Sean holds the 1988-1999 International Booster Award from the American Society for Quality.

For more than 15 years Sean Victor has been facilitating organizations to achieve outstanding business performance using International Standards and process management. He has taught to corporations, nonprofits, government agencies and associations locally, regionally and in North America. He has facilitated and consulted to organizations in manufacturing and services such as Business Development Company Ltd of Trinidad and Tobago, Campbell Soup, Coca Cola, Duracell, Eastern Regional Health Authority, Federal Aviation Administration, Honeywell, PAHO, Shell Norco (Refinery & Chemical Plant), Telcordia Technologies, Quebecor World (World Color), United Airlines and many credit counseling agencies.

He has successfully led many companies to achieve international quality system registration in manufacturing industries; services- profit sector and the not-for profit Credit Counseling Industry. Some of these clients include Caribbean Packaging

Industries, Co-operative Citrus Growers' Association, Coca Cola, CTC Electronics, Industrial Agencies Ltd, Peake Industries, Sissons Paints Limited, Amerix, AOC Consulting (Digex), Process Components Ltd; American Financial Services, Debt Management Credit Counseling Corp, InCharge Institute, Mariners Haven Limited and West Atlantic Construction Ltd.

He is a trainer and external resource Third Party Auditor for the British Standards Institute, USA, (www.bsiamericas.org) and teaches public and on-site ISO courses on overview, documentation, process improvement, implementation, internal auditing, lead assessor quality management, health & safety and environmental management courses. He is a graduate of Phillip Crosby Associates Quality Management College, and is a certified quality improvement facilitator. As an assessor he audits quality, health & safety, environment and food safety management systems.

For further information, please contact: **Ms. Gemma Malchan-Benny**
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